

# 2020 - 2023 IMPACT REPORT

A Comprehensive Three Year Overview of Income and Impact in our Community from July 2020 to June 2023.

# WELCOME MESSAGE

Welcome to Meals on Wheels, where our legacy is built on a foundation of compassion, community, and dedicated service. It's not just about filling stomachs; it's about enhancing quality of life, empowering individuals to live independently, and enabling them to thrive in the comfort of their own homes.

Our mission is simple yet profound: to provide nourishing meals and essential support to those who need it most. We've become an integral part of the lives of over 2,000 seniors and adults with disabilities throughout the Lehigh Valley.

Our services reach various corners of our community. We've established eight convenient pickup locations for our dedicated volunteers. These locations serve as hubs of generosity, where volunteers gather to contribute to our shared mission.

Our commitment to making a difference is reflected in the extensive reach of our operations. With a network of 90 daily delivery routes, we strive to bridge gaps and provide essential nourishment directly to the doorsteps of those we serve.

Our volunteers aren't just delivering food — they're delivering smiles and companionship. The human touch, the warmth of a friendly conversation, and the knowledge that someone cares can be as vital as the nutrients in the meals we provide.

The volunteers are fantastic and they give my life purpose.

# CLIENT IMPACT STORY

Alma's passion for baking has become a beacon of purpose in her life. Faced with the constraints of age and limited mobility, she has found solace and joy in the simple act of creating delicious treats. The aroma of fresh batches fills her kitchen each morning, providing a comforting routine that transcends the challenges she navigates. Alma's resilient spirit shines through as she not only bakes for herself but generously shares her baked creations with MOWGLV volunteers and neighbors. In the warmth of her oven, Alma has discovered a source of fulfillment, transforming her daily rituals into moments of connection and purpose.

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### **OUR HISTORY**

Meals on Wheels of the Greater Valley's history dates back to 1970, when a task force of concerned citizens began meeting with Lehigh County Commissioners to address the problem of malnutrition among seniors.

On Feb. 1, 1971, 50 volunteers from Meals on Wheels of Lehigh County delivered a hot meal and cold bagged meal to nine clients on three separate routes. The Mayor of Bethlehem's Task Force on Health and Welfare started Meals on Wheels of Northampton County (then called Bethlehem Area) to provide nutritious and well-balanced meals Monday - Friday to seniors, homebound individuals, and adults with disabilities. Under the direction of Board President Dr. Edwin Frey, the Meals on Wheels board and staff began serving meals to 15 clients on Valentine's Day, 1972.

In the fall of 2016, the Board of Directors from both organizations began to meet to explore the possibility of a merger. A synergy grant from the Lehigh Valley Community Foundation and the United Way of the Greater Lehigh Valley fueled this process. After two years of collaboration and three distinct phases of planning, Meals on Wheels of the Greater Lehigh Valley officially began on Sept. 1, 2018. In 2019, the organization expanded into southern Carbon County.

As we look back on our rich history, we recognize that our success is not just measured in years but in the lives touched and the connections forged. Meals on Wheels is more than a service; it is a community of dedicated individuals, volunteers, and clients coming together to make a meaningful impact. Join us in celebrating our history, embracing our present, and building a future where every individual is valued and cared for. Together, we continue to write the story of Meals on Wheels, one meal, one connection at a time.

# OUR MAIN OFFICE 1302 N. Sherman Street Allentown, PA 18109

# **VOLUNTEER STATISTICS** 2020-2023

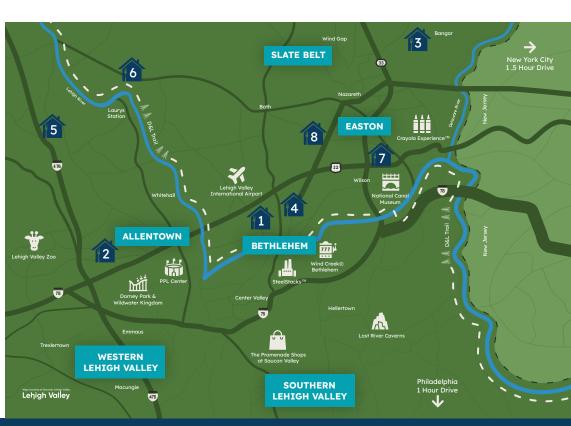
Our mission relies on the steadfast support of compassionate individuals in our community. With a dedicated army of 900 caring people, our volunteers are the heartbeat of our organization. To ensure our services reach those in various corners of our community, we've established eight convenient pickup locations for our dedicated volunteers. These locations serve as hubs of generosity, where volunteers gather to contribute to our shared mission. With a network of 90 daily delivery routes, we strive to bridge gaps and provide essential nourishment directly to the doorsteps of those we serve. Each route represents a story, a connection, and a lifeline to those who rely on our services.



We have **90 DAILY DELIVERY ROUTES** 

Our volunteers drove





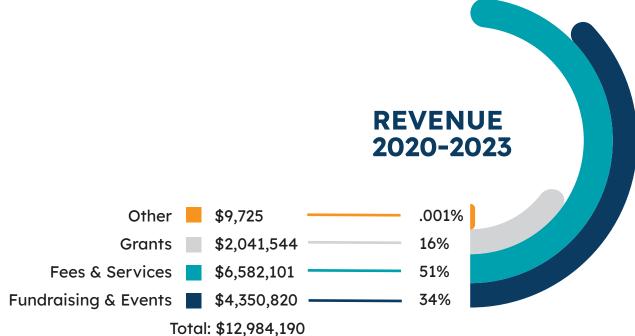
# **VOLUNTEER PICK-UP LOCATIONS**

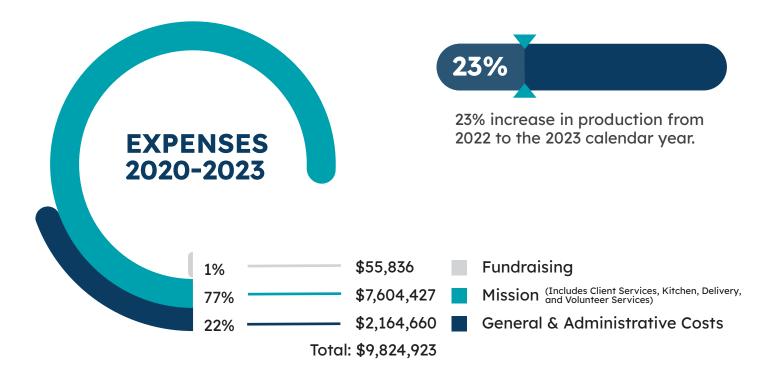
- 1 Allentown Main Office MOWGLV 1302 N Sherman Street
- 2 Allentown Asbury United Methodist Church 1533 Springhouse Road
- 3 Bangor Senior Center, Blue Valley Farm Show Building 707 American Bangor Road
- 4 Bethlehem
  First Presbyterian Church
  2344 Center Street

- 5 **Bowmanstown** St. Luke's Innovations 512 Bank Street
- 6 Cherryville
  Hope Lutheran Church
  4131 Lehigh Drive
- 7 Easton
  Green Pond United Methodist Church
  4411 Green Pond Road
- 8 Nazareth
  Dryland United Church of Christ
  4415 Newburg Road

# **OUR STATISTICS** 2020-2023

Since July 2020, Meals on Wheels of the Greater Lehigh Valley has served over 3,282 clients throughout Lehigh, Northampton and southern Carbon Counties. The information below provides a snapshot into our overall income and expenses from July 1, 2020 through June 30, 2023.





# **IMPACT STORY**

Having served as a dedicated board member for Meals on Wheels of the Greater Lehigh Valley (MOWGLV), I honestly thought I understood every aspect of the organization. However, my perspective underwent a profound shift one early spring day in 2023. With the flexibility in my schedule as an independent consultant, I volunteered to take on meal deliveries, especially given that the pickup location is just a minute away from my house. Although I have delivered a route or two over the years, this particular experience marked a pivotal moment, sparking a renewed appreciation and deep realization of the significance of Meals on Wheels' mission. It became undeniably evident to me that its impact extends far beyond providing a warm meal to our senior population.



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There's a particular day etched in my memory—one that resonates deeply. During a meal delivery, I encountered a client of similar age. in his late 40s. Medical issues linked to obesity had confined him to his home which ultimately led to his unemployment. To qualify for a gastric bypass procedure, his doctor requested that he lose weight and change his diet. As a MOWGLV client for six months, he had a remarkable weight loss of nearly one-third of his body weight which met the criteria for bypass surgery. Healthy nutritious meals, portion control and exercise, all in lieu of medical intervention, proves that MOWGLV is more than a meal.

Since last spring, my commitment to delivering meals on a monthly basis has deepened my understanding of the challenges faced by our clients. This experience has not only broadened my perspective on the individuals we serve but has also enriched my personal life.

I feel the impact that both the hundreds of MOWGLV volunteers and I have on someone's life when we knock on a client's door and a smile greets a smile. The majority of our clients are declining in health and struggling to live independently. The interaction MOWGLV provides every day of the week is a critical ingredient for our clients to remain independent in their homes and the peace it provides families to know their loved ones are being taken care of. I have always enjoyed serving as a board member at MOWGLV, now I am proud to say I am a meal delivery volunteer too.

## **OUR DONORS**

Each donation is a testament to the power of community, compassion, and the belief that every person, regardless of age or circumstance, deserves to live a life of comfort and dignity. Each contribution makes a tangible difference in the lives of those we serve, and we are immensely grateful for their trust in our mission.

#### \$500,000+

United Way of the Greater Lehigh Valley

#### \$100,000+

Estate of Gertrude Fairchild

Fleming Foundation

John A & Margaret Post Foundation

#### \$75,000+

Davis & Smith Family Foundation

**Elaine Emrick** 

Jeanne & Steve Follett

#### \$50,000+

Dexter F & Dorothy H Baker Foundation

Capital Blue Cross

**Lehigh County** 

Northampton County

Scaife Family Foundation

Shaffer Family Charitable Trust

Donald B & Dorothy L Stabler Foundation

Grace & Albert Zeky Memorial Endowment

#### \$25,000+

Air Products & Chemicals Inc Foundation

Kristen & Robert Bennett

Catholic Human Services Foundation

Michael Gausling

Highmark Blue Shield

#### \$25,000+ continued...

**Charles H Hoch Foundation** 

Keystone Savings Foundation

**RK Laros Foundation** 

**Lutron Foundation** 

The Martin Guitar Charitable Foundation

Estate of Florence S McLean

Sanofi US

Michelle & Vince Sorgi

St Lukes University Health Network

Vanguard Charitable Endowment Program

Wells Fargo Foundation

**Estate of June S Wentz** 

#### \$20,000+

Verna O Canova Foundation

**Dual Temp Company Inc** 

Just Born Inc

Meals on Wheels America

Northampton County Bar Association

Sylvia Perkin Perpetual Charitable Trust

Frances Tanaka & David Romanelli

Nancy Schaadt

Two Rivers Health & Wellness Foundation

#### \$15,000+

**Judie Bengston** 

#### **\$15,000+ continued...**

**Bonnie & Robert Burdette** 

Century Fund

**Erie Insurance Group** 

Cindy & Gregg Feinberg

**Beall Fowler** 

Suzanne & Michael Kroboth

Lower Macungie Township

Night Vision Devices Inc

South Whitehall Township

Trumbower Hospital Foundation

**Upper Macungie Township** 

Wind Creek Bethlehem

#### \$10,000+

**Boyle Construction Inc** 

Estate of Stephen Congilio

Joanne & David Davis

Jane E Fisher Charitable Trust Foundation

Don Follett

**Gant Family Foundation** 

Debbie & Jim Heeps

Julius & Katheryn Hommer Foundation

**Dorothy Jarosik** 

Hammi & Denise Kapoor

Lehigh Valley Jewish Federation

Laura Lilienfield

Mary Sues & Frank Malvezzi



Beatrice & George Naumann

Olympus Corporation of America

**Optum Business Services** 

**PPL Corporation Foundation** 

Marci Reinert

Phyllis & Robert Santo

Spiro Special Gift Fund

Barbara Troyan

**Wawa Foundation** 

\$5,000+

AllOne Foundation

**Asbury United Methodist Church** 

**Bartlett Foundation** 

**Bedford Foundation** 

Mary Bogle

Jeff Broadhurst

**Brown-Daub Charities** 

**Buckno Lisicky & Company** 

Robert Bury

Miriam & Mark Chaiko

Jhansi & Raj Chowdary MD

George J Conly III

Crayola Inc

Frank Cygler

Carolyn & Andy Daub

Jill & Al Douglass

Lauren & Mark Fine

S Geiger

Goodcoin Foundation

**Estate of Shirley F Gross** 

Gwen Hepler

Fred J Jaindl Family Foundation

Estate of Irene C Keller

**\$5,000+ continued...** 

Robert P Kelly Family Foundation

Lehigh Valley Health Network

Lutheran Church of the Holy Spirit

Mack Trucks Inc

Karen & Larry Oesch

**Optum Services Inc** 

People First Federal Credit

Union

**PNC Foundation** 

**Provident Bank Foundation** 

**QVC** Inc

William F & Virginia O Schlechter Charitable Fund

Pat & Bob Schoenen Jr

Ann Scott

Shafer Family Charitable Trust Foundation

Marcia & Frederick Squire

Bill Sugra Memorial Fund

**Upper Milford Township** 

Williams Township

Jean & Jack Wilson

\$2,500+

AARP, Allentown Chapter

5415

American Bank

Ameriprise Financial

George & Judith Arangio

**Foundation Trust** 

Ilene Baumann

Paumini & Bankim Bhatt MD

Barbara Bigelow

Anita & Gregory Binder

Marjorie & Eduardo Blanco

\$2,500+ continued...

Ross J & Wendy G Born Family

Charitable Trust

Irene & William Brown

Robert Brozenske

Angie & Hugh Carlin MD

**Sharons & Peter Christian** 

**Thomas Christman** 

Citizens Hose Company

College Hill Presbyterian Church

Colligas Family Markets LP

**Diakon Lutheran Social Ministries** 

Robert Dragotta

Duggan & Marcon

Edge Restaurant Bar & Lounge

**Embassy Bank** 

Nancy Greg Falkenbach

Carlos Fazenda

Fidelity Brokerage Services

Fritz Memorial United Methodist

Church

James Gold

Greater Lehigh Valley

Independent Practice Association

Inc

Green Knight Economic

Development Corp

Hanover Township of Lehigh

County

**Suzanne Harries** 

Hartford Insurance Company

Pam & Sean Hartnett

Cynthia & Kevin Harwick

Terese Heidenwolf

Frances Heussman

HindlePower Inc

Joe Hoffmeier

#### \$2,500+ continued...

Michael Ippoliti

Jeras Corporation/ Graystones Preserve

Jerusalem Lutheran Congregation of Western Salisbury Church

Mary & Douglas Johnson MD

Kyle David Group Robert Kelly II

PhyllisKempf

Gloria Kern

Charles & Figa Kline

**Foundation** 

**Howard Kuritzky** 

Rosemary & Scott Lamaestra

Kim Laurito

Mary Anns Lang

Lehigh Valley Community

Foundation

Andrew Lisicky

Peter Locke

**David Long** 

**Lower Saucon Township** 

Kathleen & John MacDonald

Jane Pearson & Rev. Ray

Malec

Marley Fund of the Philadelphia Foundation

**Bruce Marsh** 

Ulla Martz

Debra & Michael McGrail

**Debbies John Mehler** 

Stephen Melnick

Cindy & John Merritt

Leo Miller

Noreen & Jeff Mohler

Anne & John Ochs

#### \$2,500+ continued...

**Neda & Michael Olivares** 

Peter Olsen

**Phoebe Ministries** 

Toni & Robert Price

**Quanex Foundation** 

Kim & Ronald Reybitz

**Betty Jo Richards** 

John Sagi

Salisbury Township

Caroline J Sanders Trust #2

Michael & Amy Santanasto

Alice Schaffer

John Schneider

Carol & William Schwartz

Seipstown Grange #1657

**Phyllis Serfass** 

Linda Signarovitz

Diane & Terry Slager

**Yvonnes Edward Spitzer** 

St Johns Evangelical Lutheran

Church

**Target Corporation** 

**Union United Church of Christ** 

Univest

**Upper Mount Bethel Township** 

Bruce Waldman

Waldman Family Charitable

**Trust** 

**Robert Wallace** 

**Annemarie & Edward Weist** 

Whitehall Township

Joan & Gene Witiak VMD

Donna & David Zimmerman

# STAFF AND BOARD OF DIRECTORS

Thank you to the individuals who dedicate their time, skills, and resources to support MOWGLV.

#### **STAFF**

Erik McGaughey
Chief Executive Officer

**Dina Kovats-Bernat**Director of Development and
Communications

Monica McCandless Director of Community Care Services Nick Nonnemacher
Director of Food Services

**Pat Peters**Director of HR, IT, and Facilities

**Dawn Stillwagen**Director of Volunteer Services



MESSAGE FROM OUR CEO, ERIK MCGAUGHEY

Each day, our growth allows us to reach and serve an increasing number of people in the Greater Lehigh Valley. We are hitting all-time highs in the amount of meals produced and clients served. As the need continues to grow, so does our commitment to expanding our reach. This is only made possible by the support of our incredible volunteers and community partners. Thank you for your continued support that enables us to make a meaningful impact on the lives of those we have the privilege to serve each and every day.

- Erik McGaughey

#### **BOARD OF DIRECTORS**

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Vice President **Bankim A. Bhatt, MD**St. Luke's Center for Endocrinology

& Metabolism

Immediate Past President **Michael Santanasto, Esq.** Santanasto Law

Secretary
Pam Hartnett
Panoramic Health

Treasurer

Tyler D. Seiferheld, CPA

Lang Faylor Chomo

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Kelly Carney, Ph.D., ABPP, CMC Consultant

**Carrie Fleckenstein** St. Luke's University Health Network

**Robin Flemming**Retired, Development Prof.

James Gold Accordant Philanthropy

**Lea Grigsby**Better Homes and Gardens Valley
Partners, Realtor®; Moravian
University, First Lady

**Juan Hernandez**USI Insurance Services

Rosemary Lamaestra, CPA, CFE Baker Tilly

Kimberly Laurito
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**Cindy Merritt, CPA**Buckno Lisicky & Co.

Dr. Raluca Milos

St. Luke's University Health Network

Justin Ryan

Lehigh Valley Industrial Park, Inc.,

Pat Schoenen

Retired, Community Volunteer

Joenel Torrillo
Phoebe Home. Inc.

**Donna Zimmerman**Retired, Lehigh County Area Agency on Aging



Your support helps us further our mission of ensuring home-bound clients are well-fed with hot, nutritious meals so they can remain living independently for as long as possible. Thank you on behalf of all those whom we have the privilege of serving every day.



# **CONTACT US**

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